

Introduction

Any Security Operations, whether Corporate, in the Public or Private Sector, strives to be accredited by a standard specifically developed for the Management System for Private Security Operations. The lack of certification of the MPSO is critical in the effective and efficient implementation of a Security Operations Management structure, whether you are heading up the mine security, the banking security, rail, air, transport, property security (shopping centers, hospitals, government buildings) or any other Private Security Operations.

The lack of standardization, effects Security Managers, whether they are Chief Security Managers, Executives, or Vice Presidents, as business does not recognize the need for improvements, whether human, processes, technology or systems.

In most cases, Security Managers cannot sell or quantify the Return on Investment (ROI) to business and business cannot conceptualize the expenditure needed by Security Operations. Private security operations perform an important role in protecting state and non-state clients engaged in relief, recovery, and reconstruction efforts; commercial business operations; development activities; diplomacy; and military activity.



What is ISO 18788?

To improve and demonstrate consistent and predictable security operations maintaining the safety and security of their clients within a framework that aims to ensure respect for human rights, national and international laws, and fundamental freedoms.

It provides the principles and requirements for a security operations management system. This Standard provides a business and risk management framework for organizations conducting or contracting security operations and related activities and functions while demonstrating:

- a) conduct of professional security operations to meet the requirements of clients and other stakeholders;
- b) accountability to law and respect for human rights;
- c) consistency with voluntary commitments to which it subscribes.

This International Standard is applicable for any type of organization conducting or contracting security operations, particularly in environments where governance might be weak or the rule of law undermined due to human or naturally caused events.

Why ISO 18788?

The importance of ISO 18788 stands on the ability of the organization to detect appropriate legal and regulatory guidelines and also support business functions and the supply chain. This standard is appropriate for any kind of organization involved in conducting or contracting security operations.

The ISO 18788 certification helps you to establish, implement, maintain and improve a Security Operations Management System and at the same time assures that the organization has implemented effective management controls.

In addition, it demonstrates the organization's commitment to continuously provide qualitative services that meet customer's needs, protect the customer's and organization's reputation, while adhering to applicable laws and human rights requirements. By attending the Kayzed training courses and acquiring ISO 18788 credentials, you will gain the necessary expertise to support an organization in implementing and managing a Private Security Operations Management System (SOMS). Furthermore, you will acquire the appropriate skills to manage a Security Operations team.

Benefits

Benefits of ISO 18788 certification to your **Organization**:

- Imposes credibility and helps protect your reputation
- Boosts the probability of operational success
- Provides assurance for customers, governments and communities
- Demonstrates accountability to law and respect for human rights
- Increases organizational productivity with the best practice “Plan, Do, Check, Act” approach (Deming & ISO 9001)
- Presents consistent and comprehensive means of demonstrating effective corporate governance from board level to physical delivery

Benefits of ISO 18788 to your **Customers**:

- Helps your customers protect their reputation
- Provides commitment to security operations best practices
- Demonstrates compliance with legal obligations and relevant principles
- Provides adherence to human rights and fundamental freedoms

